



JOURNEY
OF FAITH

Guest Service Volunteer

Mission and Calling

The goal of a guest service volunteer is to make every visitor feel special, wanted, cared about and has a place to ask questions and learn more about Journey of Faith.

Specific Responsibilities

- Greet visitors
- Be equipped to answer questions on directions around the campus, events and ministries.
- Collaborate with staff, ushers, security team members and the facilities team to ensure a safe and friendly environment.
- Communicate with the Hospitality Coordinator about availability and absences.

Spiritual Requirements

- Be a committed Jesus-follower with a lifestyle and reputation of Christian faithfulness.

Requirements

- Ability to stand for an extended period of time.
- Availability to respond to a varying volume of people with a variety of questions in a warm and efficient manner.

Reporting:

Responsible to the Hospitality Coordinator.

Time Commitment:

45-minute shifts